

Rent-a-car booking system



Manekineko Online

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3. Checking or

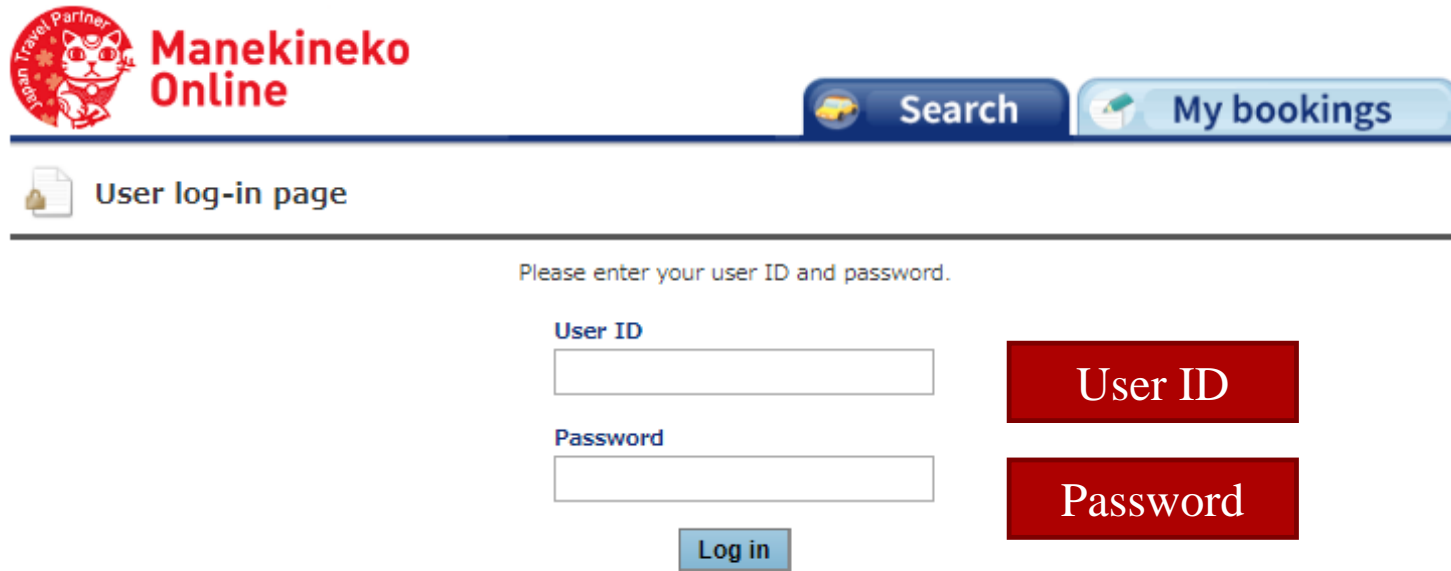
canceling your bookings

3-1 My bookings page

3-2 My booking details/cancellation page

4. FAQ

1. Log-in page



The screenshot shows the Manekineko Online user log-in page. At the top left is the Manekineko Online logo, featuring a red cat head and the text "Manekineko Online". To the right of the logo are two buttons: "Search" with a magnifying glass icon and "My bookings" with a calendar icon. Below the logo is a document icon and the text "User log-in page". The main content area contains the instruction "Please enter your user ID and password." followed by two input fields: "User ID" and "Password". To the right of the "User ID" field is a red button labeled "User ID". To the right of the "Password" field is a red button labeled "Password". Below the "User ID" and "Password" fields is a blue button labeled "Log in".

Even with only one email address and password combination for your company, any number of your coworkers can be logged in simultaneously on any number of devices.

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Top page



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Online

Login

My bookings Commission rate Language

Log out

From "My bookings" You can check the details of your existing bookings.

Reservation list Logout

Top > Reservation List

Pick Up Date & Time Y M D ~ Y M D

Return Date & Time Y M D ~ Y M D

NAME

Reservation number

Status

Date of Reservation Y M D ~ Y M D

Reservation List

Date of Reservation	Reservation number	Company	Shop	User	Name	Pick Up Date & Time	Return Date & Time	Status	
2017/10/26	1710002889	Himi Rentacar	会甲府富士 駅前店	2016年 WBF	test	2018/03/15	2018/03/16	Cancel	<input type="button" value="Detail"/>
2017/10/23	1710002531	Himi	会甲府富士	2016年	B2B画面から	2018/03/23	2018/03/24	Cancel	<input type="button" value="Detail"/>

Toggle between languages (Japanese, English, Traditional Chinese, Simplified Chinese, and Korean)

Login

My bookings Commission rate Language

日本語

繁體中文

한글

Changing commission rate settings is only possible when using the API.

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2.Booking a rental plan

2-1 Plan search

Search Plans

Search by date

Pick Up Date & Time : 2017/10 / 25 10 : 00
Return Date & Time : 2017/10 / 26 10 : 00

Pick Up Location

Area Airport Station
Haneda Airport

Choose car class

Light duty vehicle (kei car) [4-seater] Compact car [5-seater] Minivan Box-shaped minivan Hybrid

Smoking/Non-smoking

Smoking Non-smoking ALL

Search

Plans can be searched based on a variety of optional criteria such as pick-up date, drop-off date, departure location and vehicle class.

2-2 Plan details page

Matching plans

2 1 Of 2 Sort By : Low To High High To Low Newest

NIPPON
Rent-A-Car

S class(1日2日)

Included options

- GPS
- ETC
- Child Seat
- Junior Seat
- Baby Seat
- Snow Tire
- Snow Chains
- Non Smoking
- Smoking
- AT
- MT
- CD
- MD
- 4WD

Rental office Nipponrentacar Haneda(24 hours a day)

Address 1-2-6 Haneda Ota-ku Tokyo

Basic price

¥11,600
Compensation Coverage include

Non smoking

Book Now

Vehicle class	Compact car [5-seater]
Model	Model can NOT be chosen
Engine Displacement	Less than 1300cc

The plan details page details the vehicle offered, and features included in the plan's basic price .

Search results can be sorted by cheapest, priciest, or newest plans.

Each colored icon represents an option already included in this plan's basic price. Options corresponding to greyed-out icons are not included (but might be available for an additional fee on the booking details page).

Click here to proceed to the booking details page.

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2-3 Booking details page

NIPPON Rent-A-Car S class1泊2日)

Vehicle class Compact car [5-seater]

Pick-up location Nipponrentacar Haneda(24 hours a day)

Address 1-2-6 Haneda Ota-ku Tokyo

Regarding insurance こちらのプランには、車両・対物事故補償制度(CDW)、ニッポンレンタカー安心の無料ロードサービス、電話案内サービス、返却時短時間返送安心サービス(安心サービス)を含みます。
* ノンオペレーションチャージは含みません。
The plan includes CDW(Collision Damage Waiver)and the 4 major services : 5 Free Road Services, Telephone Assistance for Trouble, Discount on Excess Hour Charge and Exemption of Halfway Cancellation Charge(HCC).
* NOT INCLUDING NOC(Non-Operation Charge).

Basic Fee
¥11,600
Compensation Coverage Included

Pick-up location
Date and time 2017/11/07 10 : 00
Rental office Nipponrentacar Haneda(24 hours a day)

Drop-off location
Date and time 2017/11/08 10 : 00
Rental office Nipponrentacar Haneda(24 hours a day)
Drop-off fee ¥0

Available Options

Baby Seat	Baby Seat (¥0)	<input checked="" type="radio"/> select x 0 <input type="radio"/> None	¥0
Child Seat	Child Seat (¥0)	<input checked="" type="radio"/> select x 0 <input type="radio"/> None	¥0
Junior Seat	Junior Seat (¥0)	<input checked="" type="radio"/> select x 0 <input type="radio"/> None	¥0
Adapters to connect digital audio devices (¥0)			¥0

Option Fee ¥0

Cancellation policy

- 7 days before pick up date : Free of charge
- 3-6 days before pick up date : 20% of total rental fee
- 1-2 days before pick up date : 30% of total rental fee
- Cancel on the day of pick up : 50% of total rental fee

within the limit(s) of 8yen:6,000

Is the Collision Damage Waiver (CDW) included?
CDW include

total price ¥11,600

Options available for the selected vehicle can be selected here. Doing so will show its fee added to the basic price. Generally this price includes Collision Damage Waiver (CDW) coverage.

Select your drop-off location here

Remarks (e.g., driver name)

Options with separate fees can be selected here. For example:
Ages 0 - 1: Baby seat
Ages 1 - 3: Child seat
Ages 4 - 7: Junior seat

Cancellation policy

Day-by-day cancellation fees

Previous **Next**

Click here to confirm all details, and proceed to the driver details page.

2-4 Booking details confirmation page

Base Detail

Plan	S class1泊2日
Pick Up Date & Time	2017/12/01 10:00
Pick Up Location	Nipponrentacar Haneda(24 hours a day) 1-2-6 Haneda Ota-ku Tokyo
Return Date & Time	2017/12/02 10:00
Return Location	Nipponrentacar Haneda(24 hours a day) 1-2-6 Haneda Ota-ku Tokyo
Car class	Compact car [5-seater]
Equipment	Non-smoking Car Navigation System (GPS) ETC Device AT CD
Compensation Coverage	included in the basic rate

Remarks	
Basic Fee	11,600
Compensation Coverage Fee	0
Drop Off Fee	0
Option Fee	0
Discounted price	0
Total price	11,600

Cancel policy

- 7 days before pick up date... free of charge
- 3~6 days before pick up date... 20% of total rental fee
- 1~2 days before pick up date... 30% of total rental fee
- Cancel on the day of pick up... 50% of total rental fee

※ within the limit(s) of ¥6,000

Previous:
Return to the previous page to modify any details of this booking

Next:
Proceed to the user details page

Previous

Proceed to Application Form

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2-5 Customer details page

Customer details

Full name ※required	<input type="text"/>
Phone number	<input type="text"/> - <input type="text"/> - <input type="text"/>
Sex	<input checked="" type="radio"/> MALE <input type="radio"/> FEMALE
Date of birth	2017 ▾ / 1 ▾ / 1 ▾
Flight Number or Time of arrival	select ▾ <input type="text"/>
Flight Number or Time of Departure	select ▾ <input type="text"/>
Email	<input type="text"/>

Next

Customer name is required (please enter it exactly as it appears in the customer's passport). The other fields are optional. You can register the customer's email address, but no automatic notification emails are sent.

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2-6 Customer details confirmation page

Customer details

Passport name	TEST
TEL	
Sex	MALE
Date of birth	2017/ 1/ 1
Flight Number or Time of arrival	
Flight Number or Time of Departure	
MAIL	

.. Booking is confirmed

Back

Once you have confirmed that all details are correct, click here to complete the booking.

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2-7 Booking confirmed page



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 Search

 My bookings

Booking confirmed

Thank you very much for your booking

Booking number : 1710003498

User page

Top page

Once your booking is confirmed, a booking number will be displayed, and a booking confirmation email will be sent to the registered email address.

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3 Checking or canceling booking

3-1 My bookings page



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Online

Login

[My bookings](#) [Commission rate](#) [Language](#)

Log out



You can check and cancel bookings from your My Bookings page.

The list of your existing bookings can be filtered based on criteria such as pick-up dates, drop-off dates, name, booking number, and booking status. The details of each booking can be viewed by double clicking its "Details" button. From there you can also cancel the booking in question.

Reservation list [Logout](#)

[Top](#) > Reservation List

Pick Up Date & Time Y M D ~ Y M D

Return Date & Time Y M D ~ Y M D

NAME

Reservation number

Status

Date of Reservation Y M D ~ Y M D

Reservation List

Date of Reservation	Reservation number	Company	Shop	User	Name	Pick Up Date & Time	Return Date & Time	Status	
2017/10/26	1710002889	Himi Rentacar		2016年 WBF		2018/03/15	2018/03/16	Cancel	Detail
2017/10/23	1710002531	Himi Rentacar		2016年 WBF		2018/03/23	2018/03/24	Cancel	Detail

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3-2 My booking details

Date of	2017/10/26	Reservation number	1710002889
Birth day	2017/1/1	TEL	--
Name	test		
Pick Up Location	Himi Rentacar en甲府富士見店住所en	Return Location	Himi Rentacar en甲府富士見店住所en
Pick Up Date & Time	2018/3/15 10:00	Return Date & Time	2018/3/16 10:00
Plan	test 1-2		
Car Class	Compact car [5-seater]	Engine Displacement	Less than 1200cc~1500cc
Equipment	ナビ ETC AT		
Option Note			
Compensation Coverage	included in the basic rate		
Access			
Basic Fee		¥ 2,000	
Compensation Coverage Fee		¥ 0	
Drop Off Fee		¥ 0	
Option Fee		¥ 0	
Total price		¥ 2,000	
Cancel fee		¥ 200	
Remarks			

Cancel this booking

Date of	2017/10/13	Reservation number	1710000116
Birth day	/0/0	TEL	06-6292-2222
Name	2016年WBF		
Pick Up Location	Himi Rentacar Chitose Airport(Counter) 758-136 Mimi Chitose-shi Hokkaido	Return Location	Himi Rentacar Chitose Airport(Counter) 758-136 Mimi Chitose-shi Hokkaido
Pick Up Date & Time	2017/10/15 10:00	Return Date & Time	2017/10/16 10:00
Plan	【B2B】 Test plan 1 day and 2 nights		
Car Class	Passenger car[5ppl]	Engine Displacement	Less than 1200cc~1500cc
Equipment	ナビ ETC AT		
Option Note			
Compensation Coverage	include		
Access			
Basic Fee	¥ 3,333		¥ 3,340
Compensation Coverage Fee	¥ 0		¥ 0
Drop Off Fee	¥ 0		¥ 0
Option Fee	¥ 0		¥ 0
Total price	¥ 3,333		¥ 3,340
Cancel fee	¥ 1,000		¥ 1,000

Your cancellation will be finalized.
If there are no problems, please click the cancel button.
[Cancellation Fee] 200JPY

Confirm this cancellation Back

Clicking "Cancel this booking", will cause a message to appear showing the cancellation fee. Finally, Clicking "confirm this cancellation" will complete the cancellation.

3-3 Cancel booking



Reservation list

Logout

[Top](#) > [Resavation List](#) > [Resavation Detail](#) > Cancellation confirmation > Reservation cancellation completion

Reservation cancellation completion

Cancellation complete.

Back to top

A confirmation email will be sent to the registered email address.

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4. FAQ

Q1 Does the availability of vehicles and rental offices depend on the current UI language setting?

No, the availability of vehicles and rental offices does not depend on language settings. Any product that is in stock is shown as available regardless of any language settings.

Q2 How can I change a detail of an existing booking?

Changing existing bookings is unfortunately not possible. If a change needs to be made, please cancel the existing booking, and make a new booking. Please note that a cancellation fee may apply in accordance with the booking's cancellation policy.

Contact Information

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