

Booking system for activities in Japan



Manekineko Online

WBF Online Co., Ltd.

neko-info@wbf.co.jp

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1. Log-in page

Manekineko Online

Login Contact Us

Login

Email

Password

Remember Me

Login

User ID

Password

Even with only one email address and password combination for your company, any number of your coworkers can be logged in simultaneously on any number of devices.

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Top page



Manekineko
Online

Search activities

My bookings

kuegomori@wbf.co.jp

ENGLISH

Contact Us

①

②

③

④

⑤

- ① Search activities
- ② View a list of your existing bookings
- ③ You can log out from the pull-down menu
- ④ Toggle between UI languages (Japanese, English, Traditional Chinese, Simplified Chinese, and Korean) - language settings are remembered between log-in sessions.
- ⑤ Contact WBF Online Co., Ltd. support by email.

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Online

2. Booking an activity

2-1: Activity search page



Search activities

My bookings

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TOP / Search activities

Select prefecture and City

Please select your search criteria

Prefecture City

Type of activity

Date Between and

Duration of activity Price Range

Conditions

Bookable for one person Pick-up & drop-off provided Multiple days Children accepted Has introduction movie

SEARCH

Search criteria:

- *Type of activity
- *Range of acceptable dates
- *Duration of activity
- *Price range

Activities can be searched based on a variety of criteria such as location and type of activity (outdoors, tour bus, show, etc.). Criteria are optional though, and can be omitted to obtain a comprehensive list of results.

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2-2: Course selection page



Search activities

My bookings

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Contact Us



[Q] Mt. Hiei and Ohara (fre

1 person Child Pickup Ho

Each activity plan consists of one or more courses, listed under "List of courses".

Click to view a specific course's details page

List of courses

[depart 9:20 / Mt. Hiei and Ohara -free lunch plan-](#)

JPY **6,464**~ >

[depart 9:20 / Mt. Hiei and Ohara -free lunch plan-](#)

JPY **6,464**~ >



3 Points Fun Diving Tour around Kerama Island !!

1 person Child Pickup Hotels

Soonest available date : 23 Oct, 2017

Search results only include plans and courses that are currently in stock and those for which a booking *request* can be made. Listed prices are online prices.

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2-3: Course details page

TOP / Search activities / Plan Detail

AMAZING TOKYO BUS TOUR

AMAZING TOKYO ~Sightseeing and Shopping Tour in Japan



PHOTO

VIDEO

Details include the contents included in the price, activity duration, operating company, and the applicable cancellation policy at the bottom of the page.

Price

Age 12 & over (No meal) : JPY 8,000
Age 12 & over (With lunch) : JPY 8,000
Age 6 - 11(No meal) : JPY 6,000
Age 6 - 11(With lunch) : JPY 8,000

Inclusion

Coach · Tokyo bay cruise · Multilingual Audio Guidance · English speaking tour assistant*If customer choose "Include Lunch", we will provide buffet lunch.

Area

Duration

about 7:30

Minimum number of participants

1

Booking Deadline

1 days prior to the activity/tour. before 18:00 .

Sponsored store

Japan Panoramic Tours

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Please select a date

○ : Available ★ : Request × : NOT Available

Request : After receiving your Request , the shop will notify whether the booking can be confirmed or not.

Calendar view

○ = Available

★ = Requests only

× = Not available

							November 2017							Next >
Fri		Sat		Sun	Mon	Tue	Wed	Thu	Fri	Sat				
5	6	7					1	2	3	4				
							⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~				
12	13	14		5	6	7	8	9	10	11				
				⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~			
15	16	17	18	19	20	21	12	13	14	15	16	17	18	
							⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~	
22	23	24	25	26	27	28	19	20	21	22	23	24	25	
							⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~	
							26	27	28	29	30			
							⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~	⊙ ¥6,000~			

Click to make a booking on this calendar date

Availability is shown by means of the 3 symbols listed above. Dates marked with an "x" (or lacking a symbol altogether) cannot be booked.

2-4: Participant registration page

Date	11/19/2017 <small>(To change the date , Please click "Back" and choose the date again.)</small>
Fee	Age 12 & over (No meal) JPY8,000
	Age 12 & over (With lunch) JPY10,000
	Age 6 - 11(No meal)
	Age 6 - 11(With lunch)
Amount(※required)	Age 12 & over (No meal) 4 person(s)
	Age 12 & over (With lunch) 1 person(s)
	Age 6 - 11(No meal) 1 person(s)
	Age 6 - 11(With lunch) 1 person(s)
Total fee	JPY 32,000
Required item	Please provide the meeting place for pick-up.(available for only booking more than 6 pax) *We may not be able to meet your request depending on the place you would like to get on. *Meeting time will be provided after confirmation of booking. *Free pick-up time may be earlier than meeting time at Shinjuku
Required form and inquiry	
Cancellation Policy	7 - 2 days prior:30% 1 day prior:40% on the tour day before departure:50% after departure or without any notice:100%

After specifying the number of participants, options (with separate fees) can be chosen as well.

Inquiries made here will be relayed to the operating company. Any special requests or important notes regarding the customer(s) should be entered here.

Cancellation policy

Click "Next" to proceed to the representative participant's details page.

GO BACK

Booking

2-4: Participant registration page



Search activities

My bookings

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ENGLISH

Contact Us

TOP / Search activities / Enter representative participant's information

Fields marked with an asterisk (*) are required.

Enter representative participant's information

Participant's information	
Name *	First Name <input type="text" value="TEST"/> Middle Name <input type="text"/>
Country *	<input type="text" value="Japan"/>
Mobile Phone *	<input type="text" value="03"/> - <input type="text" value="6866"/> - <input type="text" value="9603"/> <small>Mobile phone or other phone number we can reach you at.</small>
Notes	<input type="text" value="TEST WBF ONLINE"/> <small>If there is something you want to inform us in advance, please enter here.</small>
Hotel Name *	<input type="text" value="WBF HOTEL"/> <small>Please enter your accommodation name.</small>

Click "Next" to proceed to the booking confirmation page.



Participant nationality, and telephone number at which the participant can be reached in Japan should be included here.

"Notes" are for your company's personal use only, and may be left blank.

You could for example enter the customer's contact person at your company here as a future reminder.

For the last field, if the participant is not staying at a hotel or other publicly known accommodation, please enter the word "none".

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2-5: Booking confirmation page

 Search activities My bookings [i@wbf.co.jp](#) ENGLISH [Contact Us](#)

Participant's information

Name	TEST WBF
Country	Japan
Mobile Phone	03-6866-9603
Notes	TEST WBF Online
Hotel Name	WBF HOTEL

Booking details

Check-in Date	2017-11-19
Course	AMAZING TOKYO BUS TOUR
Basic price	Age 12 & over (No meal) : 4 person(s) : JPY8,000 Total : JPY 32,000
Total amount	JPY 32,000
Inquiry	

Cancellation Policy

7 - 2 days prior:30%
1 day prior:40%
on the tour day before departure:50%
after departure or without any notice:100%

Please confirm all your booking details here before completing your booking:

- *Number of participants
- *Date of activity
- *Name of the activity's course
- *Total price
- *Remarks
- *Cancellation policy

Terms&Conditions
"TABI PLUS ONE" (hereinafter referred to as the "Site") is a domestic optional tour search/booking website being planned/operated by WBF ONLINE Corp. It provides a means of searching for a domestic optional tour commodity and inquiring/booking/rebooking/canceling with regard to the organizing company. The Site is available free of charge. Users shall be deemed to have consented to the content of these Terms and Conditions upon their use of the Site.

Information Provided by the Site

Agree to our Terms & Conditions

Don't forget to check ✓
"Agree to our Terms and Conditions"

Clicking here will complete your booking

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2-6: Booking confirmed



[Search Plans](#)

[Booking Confirmation](#)

[wbf.co.jp](#) ▾

[ENGLISH](#) ▾

[Contact Us](#)

[TOP](#) / [Search Plans](#) / Your reservation completed

Your reservation completed

Thank you very much for your reservation

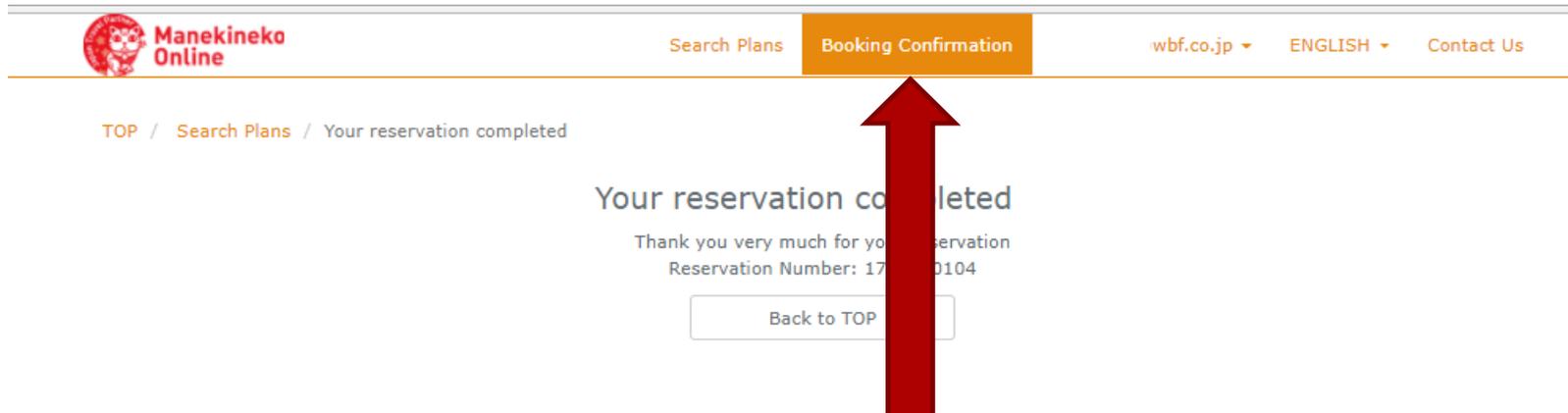
Reservation Number: 1709000104

[Back to TOP](#)

When a booking is completed, a booking number will be displayed, and a confirmation email will be sent to your registered email address. If, instead, you made a reservation request, a request notification email will be sent.

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3. Checking or canceling your bookings



After you completed a booking, you can find a list of your existing bookings under "My Bookings".

3-1: My bookings page

Booking Confirmation

[TOP](#) / [Reservation List](#)

Reservation Number	Booked on	Activity on	Operated by	Plan	Participant name	Price	Status		
<input type="text"/>	<input type="text" value="yyyy-mm-dd"/> <input type="text" value="yyyy-mm-dd"/>	<input type="text" value="yyyy-mm-dd"/> <input type="text" value="yyyy-mm-dd"/>	<input type="text"/>						
1710001359	2017-10-14	2017-10-23	NEWS	[Departion from N	Kwaki air'haul	7,740	Cancelled		

The list of your existing bookings can be filtered based on any of the criteria "Booking number", "Booked on", "Activity on", "Operated by", "Plan", "Participant name", "Price", and "Booking status".

You can view the details of each booking by double clicking its booking number.

From that details page you can also cancel the booking in question.

The "v" symbol next to each parameter can be clicked to sort the results in ascending or descending order.

3-2: My booking details / cancellation page

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TOP / Reservation List / Reservation Detail

Reservation Detail

Status	Confirmed		
Booked on	2017/10/10	Reservation Number	1710001033
Name		Telephone number	0970-830-80
Date of activity	2017/10/15		
Operated by	RADO SHIGHTSEEING INCORPORATED		
Plan	Curaumi Non-Stop Bus Tour!! Curaumi Quick Liner		
Hotel Name	WBF HOTEL		
Insurance	[Insurance]		
Total price			
Notes	TEST JAPAN GINZA		
Booking Inquiry	<input type="text"/>		

Cancel Close

A cancellation confirmation email will be sent to the email address you registered with.

Clicking "Cancel this booking" will finalize the cancellation of this booking.

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3-3: Inquiry response page

Manekineko Online			
Search activities		My bookings	
jwbf.co.jp		ENGLISH	
Contact Us			
Status	Confirmed		
Date of	2017/10/10	Reservation Number	1710001033
Name		Tel	
Tour Date	2017/10/15		
Shop	RADO観光		
Plan	美麗海水族館直行巴士「美麗海快速線」		
Hotel Name	なし		
Compensation Coverage	[Compensation Coverage]		
Total price			6,695
Notes			
Responses to your remarks and inquiries	<p>2017/10/11 10:21</p> <p>メール: [redacted]@gmail.com</p> <p>様</p> <p>このたびはラド観光の「美ら海クイックライナー」をお申し込み 頂き誠に有難うございます。</p> <p>Send</p>		
Cancel		Close	

The contact details you provided when making your booking.

Replies made by the operating company in response to any inquiries you made in the "Remarks and inquiries" field of the online booking form will appear here. If a reply is present, you can reply back (akin to a chat session).

4. FAQ

Does the number of courses shown depend on the current UI language setting?

Yes, the number of courses shown for each language differs according to the languages supported by the operating company in the context of each activity. By changing the language setting on the homepage you can find courses that are available in other languages.

How can I change a detail of an existing booking?

Changing existing bookings is unfortunately not possible. If a change needs to be made, please cancel the existing booking, and make a new booking.

Where and when should I mention specific customer requests?

On the participant registration page appearing when making a booking, there is a "Remarks and inquiries" text input area below the "Number of participants" field. Please understand though that there are circumstances under which a request cannot be honored.

Contact information:

WBF Online Co., Ltd.

Email: neko-info@wbf.co.jp



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